

Apologizing

- **Apologizing:**

- I'm sorry;
- I made a mistake;
- Please accept my apologies;
- I'm sorry. I didn't mean to; (I'm) sorry.
- I didn't realize that;
- *Forgive me* (Perdoe-me).
- *I'm terribly sorry about*

- **Prefacing bad news:**

- I'm sorry (I have) to tell you this, but...;
- I hate to tell you this, but...;
- I don't know how to tell you this, but...;
- I have some bad news...

- **(Formal) written apologies:**

- We regret to inform you that...;
- Regretfully,...;
- Unfortunately,...
- *Please accept my apologies for*
- *I would like to apologize for*
- *I owe you an apology.* [Eu lhe devo desculpas.]
- *I think I overreacted.* [Acho que exagerei.]
- *I'd like to take back what I said about ...* [Gostaria de retirar o que eu disse sobre...]
- *I didn't mean to interrupt/bother you.* [Não tive a intenção de interromper/perturbar.]
- *I had no intention to...* [Não tive intenção de...]
- *I couldn't help.* [Não pude evitar.]
- *I'm sorry for the inconvenience.* [Sinto pela inconveniência.]

Você pode responder a um pedido de desculpas com as seguintes expressões:

Informal:

That's quite all right. – Tudo está bem.

Don't worry. – Não se preocupe.

That's all right. – Está tudo bem.

It's nothing to get upset about. – Não há com o quê se preocupar.

I wouldn't worry about that if I were you. – Não me preocuparia com isso se fosse você.

Forget about it. - Deixa pra lá.

That's / It's OK. – Está tudo bem.

It's not your fault. – Não é culpa sua.

Well, that's life! - São coisas da vida!

Stuff happens. – Coisas assim acontecem.

Formal:

I understand completely. – Entendo perfeitamente.

You really don't have anything to apologize for. - Não há pelo o quê se desculpar.

That's all right. It can happen to anyone. – Tudo bem. Pode acontecer com qualquer um.